



Airlie Beach Hotel – “The Pub”

A.B.N 39 622 302 685

### **MEMBERSHIP TERMS AND CONDITIONS**

1. Airlie Beach Hotel membership program is only available once membership forms are correctly and fully filled out with all applicable information.
2. Membership rewards, points and benefits cannot be transferred or assigned to any other person.
3. To accumulate base and or bonus points you must have an active membership card to be swiped at the till with any purchase from Airlie Beach Hotel “The Pub”, bottleshop or inserted into the gaming machines.
4. It is the responsibility of the member to ensure that their card is inserted correctly into the gaming machines to accumulate points.
5. Management will not be liable for any unauthorised use of a membership card and the subsequent accumulation or loss of points or credit.
6. bonus points expire end of financial year and end of year at midnight. Points that have not been redeemed are forfeited. Tier points will expire 365 days from when they were accrued.
7. Prizes earned from points accrued must be redeemed in person by the member with their membership card. ID may be requested.
8. The “Birthday Club” is only valid for bookings for 4 or more people with main meals being purchased.
9. The Airlie Beach Hotel courtesy bus is available for members and their guests only. If guests are not a member, they can fill out a membership form with the applicable information.
10. Stay 3 Pay 2 deal is available on all room types. Block out dates for this deal is Music Festival 8-11 November and New years period 29 Dec – 2<sup>nd</sup> Jan Excludes special events and public holidays.
11. Airlie Beach Hotel is not responsible for any cards lost or stolen
12. If a membership card is lost or stolen it must be immediately reported to management.
13. Management will resolve any dispute that arises with membership rewards and bonus points. The decision of management is final.
14. Airlie Beach Hotel reserve the right to correct any points balance in the event of malfunction, operator error or any other cause.
15. Airlie Beach Hotel reserve the right to revise, suspend or discontinue membership, points or rewards at any time without notice. If Airlie Beach Hotel membership ceases to operate, all membership base and bonus points and any outstanding rewards will become null and void.
16. Notification of membership rewards and points available require accurate contact information to be provided upon application.
17. Participation in the Airlie Beach Hotel membership program indicates the acceptance of these terms and conditions.